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Sheet 1 of 1

Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 16104-012001	Application No. 10/698,844
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)  (37 CFR §1.98(b))		Applicant Behrens et al.	
		Filing Date October 31, 2003	Group Art Unit

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AB							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
RH	AC	Screen snapshot of the "Siebel 7" product from Siebel Systems.
RH	AD	Screen snapshot of the "Siebel ERM" product from Siebel Systems.
RH	AE	Microsoft Corporation, "The Windows Interface Guidelines for Software Design", <u>Microsoft Press</u> , 1995, Pages 415-420.

Examiner Signature  /Rashedul Hassan/	Date Considered  12/11/2006
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

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Substitute Form PTO-1449 (Unpublished)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 16104-012001	Application No. 10/698,844
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		Filing Date October 31, 2003	Group Art Unit <del>2171</del> 2112

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
RH	AA	2003/184584	10/02/03	Vachuska et al.	—	—	
	AB						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AC							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
RH	AD	"TeamPOINT 4i User Guide", <u>POINT Information Systems, Ltd.</u> , Embassy House, Ballsbridge, - Dublin, Ireland, November 30, 1999.
RH	AE	"Maximizer 7 User's Guide", <u>Multiactive Software, Inc.</u> , obtained from the Internet at <a href="http://maximizer2.data-fortress.com/mktgadmin/support/downloads/maximizer/max070_usersguide.pdf">http://maximizer2.data-fortress.com/mktgadmin/support/downloads/maximizer/max070_usersguide.pdf</a> on March 8, 2005.
RH	AF	Viktor Toth, "Visual C++ Unleashed", <u>Sams Publishing</u> , Indianapolis, Indiana, USA, January 1996, pp. 111-112.
RH	AG	"The Windows Interface Guidelines for Software Design", <u>Microsoft Press</u> , Redmond, Washington, USA, 1995, pages 136 and 143.
RH	AH	"JAR File Specification", <u>Sun Microsystems, Inc.</u> , obtained from the Internet at <a href="http://java.sun.com/j2se/1.3/docs/guide/jar/jar.html">http://java.sun.com/j2se/1.3/docs/guide/jar/jar.html</a> on March 9, 2003.
	AI	

Examiner Signature  /Rashedul Hassan/	Date Considered  12/11/2006
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